

Synthetic Grass

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PLEASE READ THIS WARRANTY STATEMENT CAREFULLY BEFORE PURCHASING

What is covered?

Under normal conditions and ordinary use, Jay's Decking warrants Its Forestar decking for 5 years and Dura decking for 25 years against:

- Under normal use and service conditions, Jay's decking products shall be free from material defects in workmanship, and materials shall not split, splinter, rot, or suffer structural damage from termites or fungal decay.

Who is Covered by this Limited Warranty?

This warranty is given to the original purchaser, residential or commercial, as the case may be, of Jay's composite decking products.

The warranty does not cover

- Improper installation of Jay's composite decking products. For example: Joins wider than 400mm
- Movement, distortion, collapse or settling of the ground or the supporting structure upon which Products are installed;
- Any Act of God, including but not limited to, flooding, hurricane, tornado, cyclone, wind, earthquake, lightning, hail, etc
- Discolouration, fading, spotting or staining from or caused, in whole or in part, by mould, mildew, other fungal growth, organic materials, metallic oxides or particles (including but not limited to rust or corrosion of any fasteners), direct, other atmospheric or environmental pollutants, foreign substances such as grease or oil, chemicals (including those found in cleaners), or normal weathering (defined by natural efflorescence, exposure to sunlight, weather and atmospheric conditions which cause any coloured surface to gradually fade, flake, chalk, or accumulate direct or stains);
- Casualty, fire or exposure to heat sources such as cooking devices or retro-reflective surfaces;
- Shrinking is not covered by warranty
- Ordinary wear and tear;
- Climate change, environmental conditions, or any cause beyond the control of Jay's composite decking;
- The application of paints, stains, surface treatments or other chemical substances, including, but not limited to, clearers or pesticides;

